



House Rules

The following House Rules are intended to ensure the comfort, safety, and enjoyment of all guests staying at Lexden Guesthouse. By making or confirming a reservation, guests agree to comply with these House Rules.

Respect for Others

Guests are expected to conduct themselves in a respectful and courteous manner towards other guests, staff, and neighbouring properties at all times.

Registered Guests Only

Only guests registered at the time of booking may occupy the room unless prior approval has been obtained from management. Additional guests will be subject to extra charges.

Smoking

Lexden Guesthouse is a non-smoking establishment. Smoking, including the use of electronic cigarettes or vaping devices, is only permitted in designated outdoor smoking areas. Guests who smoke inside rooms or other non-smoking areas will be charge R1500.00 immediately for additional cleaning and or damage charges.

Damage to Property

Guests are responsible for any damage, loss, or excessive soiling caused to the guesthouse, its furnishings, equipment, or facilities during their stay. The cost of repair, replacement, or additional cleaning will be charged to the guest.

Visitors

Visitors are permitted only with the prior approval of management and must comply with these House Rules. Management reserves the right to refuse access where necessary for the safety, security, or comfort of guests.

Lost Property

Items found after departure will be retained for 2 weeks. Where requested, lost property may be returned at the guest's expense. Lexden Guesthouse accepts no responsibility for items left behind after this period.

Massage Oils & Spa Treatments

To help us maintain the quality of our bed linen, please do not use massage oils or other spa treatment products on the beds. A **R1 500.00 cleaning/replacement fee** will be charged for any linen damaged or stained as a result.