



Payment Policy

The following Payment Policy forms part of the Terms and Conditions governing all reservations made with Lexden Guesthouse.

Booking Deposit

A deposit is required to secure your reservation. Bookings are only confirmed once the required deposit or full payment has been received and confirmed by Lexden Guesthouse

Balance of Payment

Unless otherwise agreed in writing, the remaining balance must be paid in full no later than 14 days prior to your check-in date. Lexden Guesthouse reserves the right to refuse check-in where payment has not been received as agreed.

Accepted Payment Methods

Lexden Guesthouse accepts the following methods of payment:

- Electronic Funds Transfer (EFT)
- Visa and Mastercard
- Cash (South African Rand)
- 3D Secure Payment Link

Other payment methods may be accepted at the discretion of management.

Proof of Payment

Where payment is made by EFT, guests will be requested to provide proof of payment. A booking will only be regarded as paid once the funds have cleared into the Lexden Guesthouse bank account.

Additional Charges

Any additional costs incurred during a guest's stay, including approved extras, damages, replacement of lost keys or remotes, or other incidental charges, must be settled before departure.

Non-Payment

Failure to make payment in accordance with our policy may result in the cancellation of the reservation without further notice.

Acceptance

By making or confirming a reservation, the guest acknowledges that they have read, understood, and accepted this Payment Policy as part of the Terms and Conditions of Lexden Guesthouse.