



Privacy Policy

Lexden Guest House respects your privacy and is committed to protecting your personal information. We comply with the **Protection of Personal Information Act (POPIA)** and where applicable, the **General Data Protection Regulation (GDPR)**.

Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, billing information and guest preferences.
- **Booking Details:** Room Selection, travel dates, number of guests and special requests.
- **Technical Data:** IP address, browser type, device type and pages visited on our site.

How we use your information

We use your information to:

- Process reservations and manage your stay.
- Communicate with you about your booking or inquiries.
- Comply with legal requirements.

Information Sharing

We do not **sell or rent** your personal data. We only share information with:

- Trusted third-party service providers (e.g. payment processors, booking platforms)
- Our internal team to ensure quality service and personalised experiences.

Your Rights & Choices

You may request to **amend or delete your personal information** at any time by contacting us at bookings@lexden.co.za.

Third-Party Links

Our website may contain links to third-party services (e.g. TripAdvisor, Booking engines). We are not responsible for the privacy practices of those sites.